

## MANILDRA PLANT EXPANSION

# Kitchen Table Conversation Guide

September 2023



### What is proposed as part of the MSM Milling Plant expansion?

MSM Milling is planning to expand the Canola Processing Plant in Manildra. This investment will improve the efficiency of operations and increase the plant capacity, meeting the ongoing growth in demand for products and enhancing the long-term viability of the business.

The expansion involves three separate projects to upgrade rail intake facilities, upgrade site infrastructure and build a new Solvent Extraction Plant. Each project will be part of a separate Development Application assessed and determined by Cabonne Council.

As a part of consultation and engagement with the community, the MSM Milling team are seeking feedback on the proposed projects and ideas about how we can continue our meaningful support of community.

### We value your feedback

Investing in the business and the local community are both important to MSM Milling. Expanding the plant and introducing new extraction technology will be a profitable move for the business and bring long-term benefits to Manildra's economy and local growers. It is also important to MSM that the community understands this proposal and

provides constructive feedback as this will help us finalise our Development Applications.

We're proposing to establish a dedicated community investment fund that would be administered by a new MSM Milling Community Investment Committee, with members from the local community, MSM Milling and local business and organisations.

If you are interested in being part of the new committee or have suggestions for any organisations that might be, we encourage you to give us your feedback via our online feedback form [msmmillingptyltd.snapforms.com.au/form/msm-plant-expansion-feedback-form](https://msmmillingptyltd.snapforms.com.au/form/msm-plant-expansion-feedback-form) so we can better understand the community's priorities.

### How to use this guide

We have developed this guide to help you understand the MSM Milling plant expansion project and consider how it aligns with what your community values, and feels is important.

We encourage you to read the information and use the conversation starters to discuss with your family, friends or colleagues to assist in providing your feedback. If you are using this guide as part of a more formal community meeting, we have included some tips on the back page of this guide.

### GIVE YOUR FEEDBACK

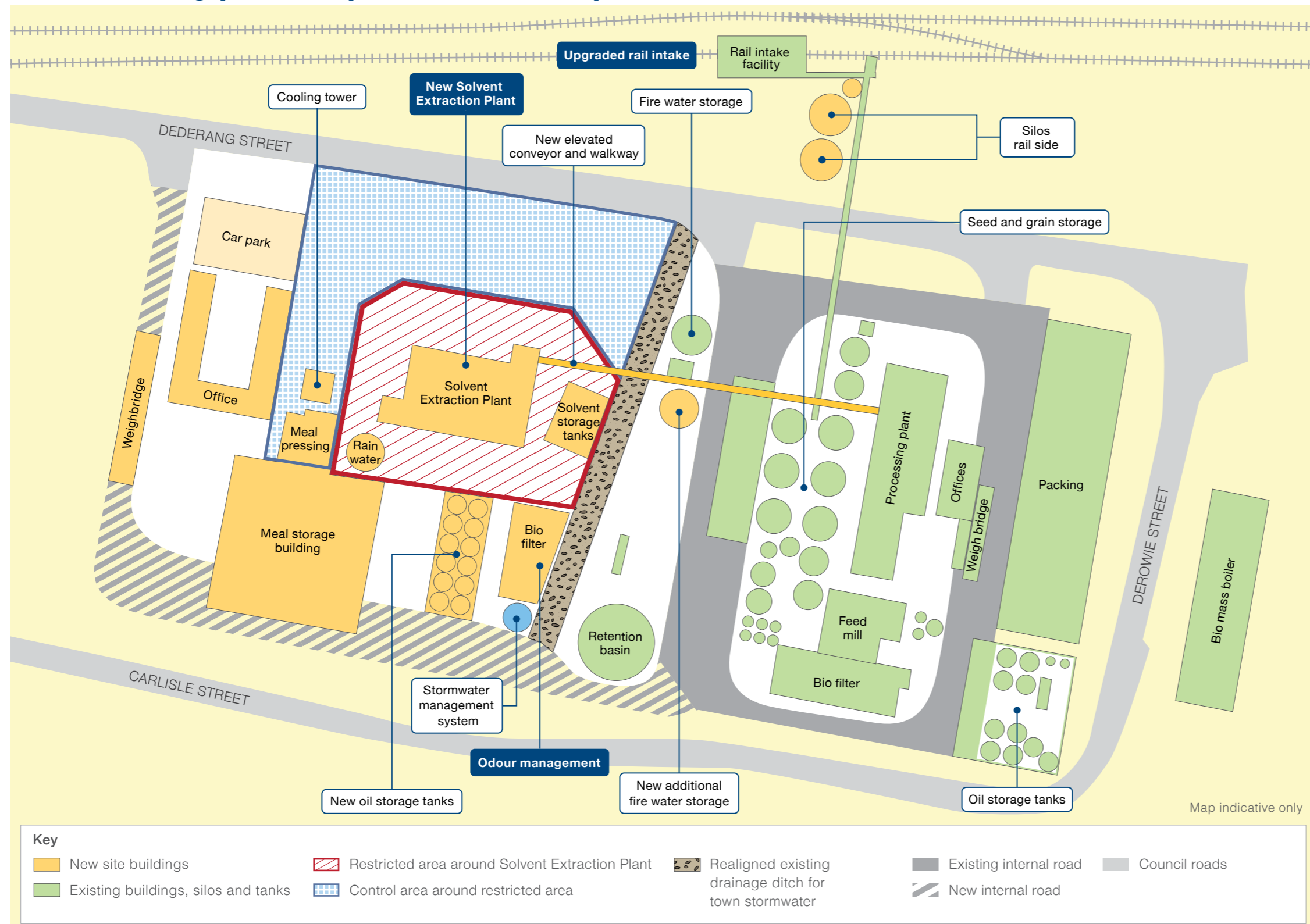
To access the feedback form, please scan the QR code provided or visit the following link [msmmillingptyltd.snapforms.com.au/form/msm-plant-expansion-feedback-form](https://msmmillingptyltd.snapforms.com.au/form/msm-plant-expansion-feedback-form).

The online feedback form will be open until 5pm on Sunday 22 October.

You can also complete the feedback form by mail, please get in touch to be sent a physical feedback form to complete, or by sending email feedback:  
E: [community@msmmilling.com.au](mailto:community@msmmilling.com.au)



# MSM Milling plant expansion site map



## Key features of the expansion

### Upgraded rail intake facility

The rail intake upgrade will include:

- Building an elevated silo, approximately 9.5m high.
- Building a new large grain silo, and possibly a second one later.
- Installing mechanical equipment such as new conveyors and walkways.

We'll be able to receive more grain by rail. Around 350 tonnes of canola seed will be unloaded from trains per hour. On average, we estimate that there will be three rail deliveries per week and 7 trucks delivering seed and five extra trucks leaving the plant per day.

**Do you have any feedback about the operation of the proposed new rail intake facilities?**

### New site infrastructure

Workers and visitors will benefit from:

- A new office and amenities.
- New carparking areas and internal paths and roads.
- A new weighbridge.
- New processing, storage and loading facilities for canola oil and meal.
- Site stormwater and odour management infrastructure.

The new site infrastructure will make the operation of the plant more efficient.

**Do you have any feedback about the new site infrastructure?**

### New Solvent Extraction Plant

The new plant will be built inside an industrial style building, approximately 25m high (similar to the height of buildings in the existing plant). We'll also install all necessary safety and other systems to keep workers and the community safe.

This plant will use an industrial solvent called hexane to extract oil from canola seed cake. This process is more energy efficient and will nearly double the amount of Canola oil and meal that we are able to produce. For more information about how solvent will be used and the safety measures we'll have in place, read our Solvent Extraction Processing Fact Sheet at [www.msmmilling.com.au/plantexpansion](http://www.msmmilling.com.au/plantexpansion).

**Do you have any feedback about MSM Milling updating our processing technology?**

## Key benefits

### Renewable energy

The existing plant is currently serviced by approximately 51% renewable energy. Changing our processing technology will reduce electricity consumption per tonne of seed processed by an estimated 40%. Approximately 1400 additional rooftop solar panels will be installed to supply around 700kw of electricity to help power the new plant. When these are installed, the plant's total energy consumption will be supplied by over 60% renewable energy.

**How do you feel about MSM Milling's focus on renewable energy?**

### Odour management

A very successful biofilter has been operating at the existing plant since 2009 and a second biofilter will be installed as part of the new site infrastructure. Biofilters treat odours from processing operations before the treated air is released from the biofilter.

**Do you have feedback about odour management at the existing plant or a second biofilter being installed for new plant?**

### Safety of our staff, the community and the environment

The new plant is being designed to meet the highest internationally recognised safety standards and we'll implement a detailed management and operating plan to make sure we mitigate environmental risks and keep our operators and the community safe.

New on-site stormwater management will be constructed to ensure that we continue to protect local waterways.

**Do you have any feedback about safety and environmental measures we propose to implement?**

### Local business opportunities

The new plant will provide ongoing increased opportunities for local Canola growers and economic activity for other businesses in Manildra and surrounding districts. The project will create demand for goods and services, such as accommodation, food, construction materials, freight, and local labour.

**What do you see as the benefits of the plant expansion to your local economy and businesses?**

### Job stability and employment opportunities

This expansion will improve job stability for our current workforce and provide temporary employment and labour opportunities at MSM Milling and across our supply chains during construction.

Approximately 15 new permanent jobs will be created including a mix of operational, maintenance, technical and high-level managerial support roles.

**Do you have any feedback about these temporary and permanent employment opportunities?**

### Sharing benefits with the community

MSM Milling actively supports local causes, organisations and events in Manildra and the wider community, and have proudly invested around \$500,000 over the years.

### Dedicated community investment fund

We're proposing to establish a community investment fund to continue our support of causes that are important to Manildra residents and the wider community.

### Join the new MSM Milling Community Investment Committee

The new committee will include members from the local community, MSM Milling and local business and organisations. If you are interested in being part of the new committee or have suggestions for any organisations that might be, tell us via our online feedback form [msmmillingptyltd.snapforms.com.au/form/msm-plant-expansion-feedback-form](http://msmmillingptyltd.snapforms.com.au/form/msm-plant-expansion-feedback-form).

**What causes, organisations or initiatives in your area do you feel would benefit the most from MSM Milling's support?**

## Expected construction impacts

Subject to Development Application approvals, construction is expected to commence early to mid-2024 and commissioning is expected to start in early 2025

Construction impacts are expected to be localised to the plant and may include:

- Temporary office buildings, car parking and laydown areas
- Security fencing around construction areas
- Some noise from tools and machines
- Some dust from activities such as digging and earthworks
- Small increase in traffic around the plant, including some oversized vehicle deliveries.

**Do you have feedback about these impacts and proposed mitigation measures? Would these have an impact on your day-to-day activities during this period?**

# Tips for having a Kitchen Table Conversation

If you are hosting the conversation as part of a more formal community meeting, make sure everyone has access to the information in this guide so the group can have a constructive discussion and can give feedback. You can expect the conversation to take 1 hour to 1.5 hours, depending on the size of your group.

## Be prepared

Read this guide and the background information before hand and share a direct link to the online copy so the group can do the same.

Get your kit ready – including some pens and paper, a copy of this guide and a device to complete the online feedback form.

## Introduce the plant map

Don't assume everyone has read the information beforehand. Take a few minutes for everyone to read the content and to discuss how the conversation will flow (the agenda).

## Ask questions and keep on time

As the host, you can move the group on to each discussion topic and question, determining who should speak next, and making sure everyone follows the rules. It's always a good idea to ask someone to explain their feedback a bit more if you're not quite sure what they mean.

## Recording feedback

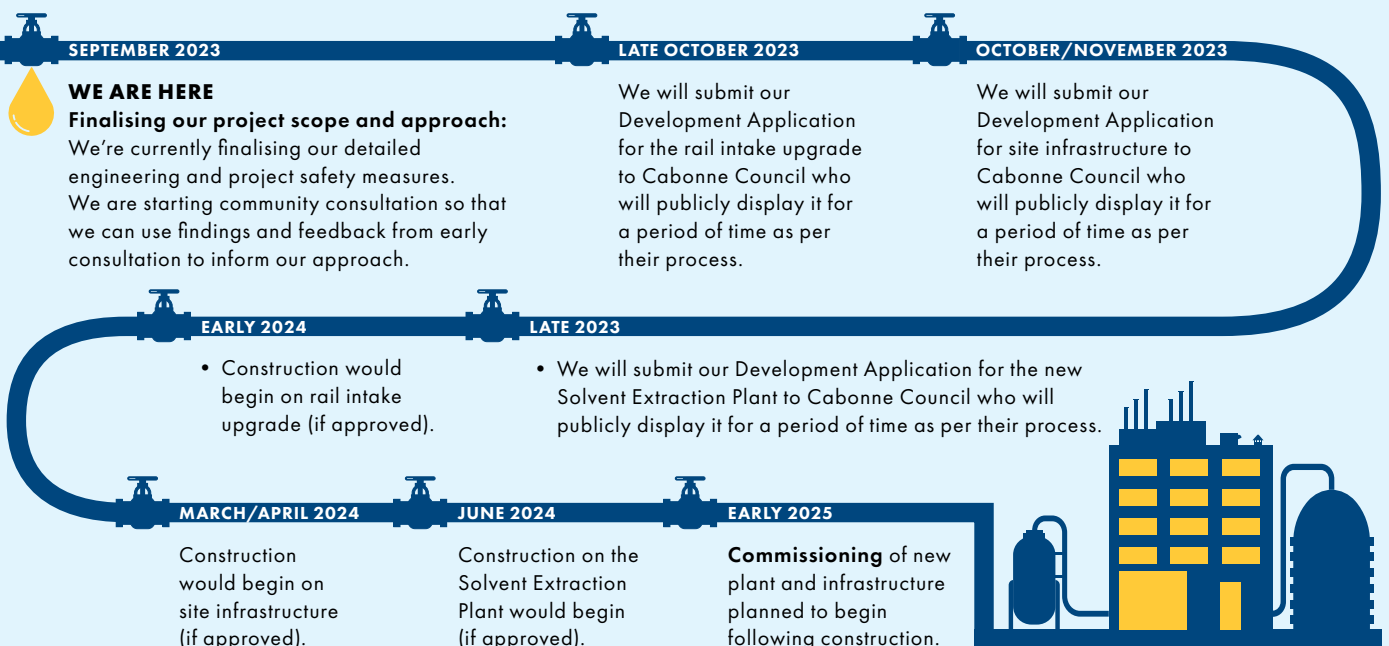
The most important part of your job as host is to make sure all the opinions and different views of the group are recorded and included in the feedback. At the end of the discussion for each question, fill out the relevant part of the Feedback Form.

You should seek agreement from the group about the comments you've recorded for each question before you submit the Form.

## What happens next?

We are starting community consultation so that we can use insights and feedback from early consultation to help inform our approach.

## Project timeline



## COMMUNITY INFORMATION SESSION

We will be holding a community drop-in session to give you an opportunity to meet the MSM Milling team over a coffee or tea.

Come along and chat to the team, ask questions and provide any feedback you have.

When: Monday 9 October 2023, from 4pm to 7pm

Where: Manildra Soldiers Memorial Hall, 61 Kiewa Street, Manildra NSW 2185

We welcome any questions and comments.

We will consider all feedback and keep you informed during project development.

You can email or call us:

E: [community@msmmilling.com.au](mailto:community@msmmilling.com.au)

P: Guin Dickie on 02 5325 4309

W: [www.msmmilling.com.au/plantexpansion](http://www.msmmilling.com.au/plantexpansion)

